## 2020 NYSESLAT Resources

### For Information or Assistance

| Questions regarding testing policies, accommodations, security breaches and sensitive student responses | **Office of State Assessment**  
Email: emscassessinfo@nysed.gov  
Call: 518-474-5902 |
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| Questions regarding the provisions of ELL/MLL services in Bilingual Education and English as a New Language programs | **Office of Bilingual Education and World Languages**  
Email: obewl@nysed.gov  
Phone: 518-474-8775 (Albany office)  
Phone: 718-722-2445 (NYC office) |
| Questions regarding scoring of Speaking and Writing constructed-response questions or shipment of materials | **MetriTech, Inc. Customer Service**  
Email: nyeslat@metritech.com  
Phone: 800-747-4868  
Fax: 217-398-5798 |
| For regulatory or training assistance: | **Regional Bilingual Education Resource Networks**  
| Machine-scannable answer sheets and local scanning services | **RIC or Large-City Scanning Center**  
| Information about the NYSESLAT and regular updates including the turnkey training materials and School Administrators Manual (SAM) | **NYSESLAT Homepage**  