Why is EAP Important?
Most people experience some personal or emotional problems at one time or another. Usually people can handle these problems on their own. But sometimes, in spite of the person’s best efforts to handle the situation, it continues or gets worse. When this happens, the problem can affect job performance. There might be time and attendance problems, low productivity, or trouble getting along with co-workers and supervisors. Eventually, there can be disciplinary actions and threats to job security. But, if an employee gets in touch with EAP in the early stages, chances are that help can be arranged before the problem gets out of hand.

How Does It Work?
EAP is free, confidential and voluntary. This means that there is no charge for your meeting with an EAP Counselor. It means that your problems are not discussed with supervisors, personnel officers or union leaders. And the voluntary nature of the program means that the decision to participate in EAP is strictly up to you. A supervisor may recommend that an employee seek help from EAP, but the employee is not required to do so.

Who is the EAP Counselor?
The Counselor is a trained and experienced qualified mental health professional, with a degree in Social Work or Counseling. The EAP Counselor is bound by the EAP policy of total confidentiality.

When is EAP Right for Me?
Understanding and Accessing Your Employee Assistance Program

Is EAP Confidential?
The confidentiality of every individual who uses the program is strictly upheld. The EAP acknowledges the right of all people to obtain quality, professional services in an environment that fosters respect, support and dignity. Give us a call. We can help!

Additional Information
If you would like additional information regarding your EAP, you can call (631) 289-0480 or visit our website: www.esboces.org/EAP and visit the EAP orientation PowerPoint presentation on the welcome page.

Medford Office
1741D North Ocean Avenue
Medford, NY 11763
631-289-0480

Commack Office
154 Commack Road, Suite 210
Commack, NY 11725
631-218-5445

Hampton Bays Office
188 W Montauk Hwy, Suite. E1
Hampton Bays, NY 11946
631-728-2008

www.esboces.org/EAP

Eastern Suffolk BOCES does not discriminate against any employee, student, applicant for employment, or candidate for enrollment on the basis of sex, gender, race, color, religion or creed, age, weight, national origin, marital status, disability, sexual orientation, gender identity or expression, transgender status, military or veteran status, domestic violence victim status, genetic predisposition or carrier status, or any other classification protected by Federal, State, or local law. ESBOCES also provides equal access to the Boy Scouts and other designated youth groups. Inquiries regarding the implementation of the applicable laws should be directed to either of the ESBOCES Civil Rights Compliance Officers at ComplianceOfficers@esboces.org: the Assistant Superintendent for Human Resources, 631-687-3029, or the Associate Superintendent for Educational Services, 631-687-3056, 201 Sunrise Highway, Patchogue, NY 11772. Inquiries may also be addressed to the Office for Civil Rights at the US Department of Education, 32 Old Slip, 26th Floor, New York, NY 10005, 646-428-3800, OCR.NewYork@ed.gov, 3639

OCR 4520 7/16 WS
One of the primary functions of the Employee Assistance Program (EAP) is to provide crisis intervention, assessment and referral services to employees, retired employees and their families. Throughout the years, individuals, couples and families have come to get assistance with many different types of problems. Problems that, to some degree, were affecting the quality of their lives and/or the lives of people they care about. Additionally, individuals have come to the EAP to receive guidance in getting assistance for a coworker that they are concerned about.

Supervisors and union reps also often utilize the program to explore effective mechanisms for referring employees who are experiencing difficulties that affect their job performance.

As you are deciding to take steps to seek assistance for issues that are affecting you professionally and/or personally, questions you might be asking are:

• How can anyone help me?
• What should I expect?
• Where do I start?

All of these questions are normal and important. These questions can take on a more powerful meaning when there is a sense of urgency and need. They can impact on the decision to get help. Through neutral and confidential assistance, your EAP can assist you by helping to:

• Explore fully the presenting concerns and the factors that are influencing your emotional, physical and mental well-being.
• Clarify the options available to address your specific needs.
• Prioritize the steps necessary to address and resolve your concerns.
• Advocate for quality and affordable assistance.

**Can EAP Help Me with This?**

Below is a list of some types of problems for which individuals have sought assistance at the EAP over the years. Following a thorough assessment by an EAP counselor, a customized referral will be made to a service or a private practitioner prescreened by the EAP counseling staff. At times, the EAP counselor may determine that the presenting issue can be resolved in a brief counseling format, which will be provided at the EAP office.

Adjustment problems
Addiction
Aging
Alcoholism
Alzheimer’s disease
Anorexia
Anxiety
Attention deficit disorder Bereavement

Bulimia
Career counseling
Child abuse/neglect
Children of alcoholics
Children’s issues: peers/school

Codependency
Communication
Compulsive spending
Compulsive overeating
Crime victims
Dementia
Depression
Developmentally disabled
Domestic violence
Dyslexia
Eating disorders
Exhibitionism
Family conflict
Gambling
Health problems (emotional issues)
Hyperactivity
Incest
Kleptomania
Learning disorders
Loss and separation
Manic depression/bipolar disorder
Marital conflict
Medical problems (emotional issues)
Mental health
Mid-life issues
Obessive compulsive disorder
Panic disorders
Parenting
Phobias
Post-traumatic stress/PTSD
Pre-marital counseling
Psychiatric
Relationship issues
Retirement
Self-esteem
Sexuality
Sexual harassment
Sexual violence
Stress
Substance abuse
Suicide: adults/children
Trauma
Work-related problems

**What About This?**

Adoption
Budgeting
Child custody
Day care
Debt counseling
Divorce
Fertility
Financial planning
Home health care
Housing
Hospice care
Legal assistance
Mediation
Menopause

Although the EAP does not directly provide the services listed above, individuals seeking assistance with these types of situations will receive a thorough assessment from the EAP counselor to assist in making an appropriate referral to a professional who specializes in providing that type of service.

**What if My Problem is not Listed?**

Typically when individuals seek assistance from the EAP for issues related to medical problems, they generally are in need of help to cope with the illness or to deal with the issues related to caregiving. The EAP does not provide direct referrals to dentists or medical doctors (other than psychiatrists). However, if an individual requests a direct referral for medical services, the EAP can help facilitate a connection with a resource that can begin the process of helping to locate a referral.

**What if I Need a Medical Referral?**

Typically when individuals seek assistance from the EAP for issues related to medical problems, they generally are in need of help to cope with the illness or to deal with the issues related to caregiving. The EAP does not provide direct referrals to dentists or medical doctors (other than psychiatrists). However, if an individual requests a direct referral for medical services, the EAP can help facilitate a connection with a resource that can begin the process of helping to locate a referral.

**What if I Need a Medical Referral?**

Typically when individuals seek assistance from the EAP for issues related to medical problems, they generally are in need of help to cope with the illness or to deal with the issues related to caregiving. The EAP does not provide direct referrals to dentists or medical doctors (other than psychiatrists). However, if an individual requests a direct referral for medical services, the EAP can help facilitate a connection with a resource that can begin the process of helping to locate a referral.

**What if I Need a Medical Referral?**

Typically when individuals seek assistance from the EAP for issues related to medical problems, they generally are in need of help to cope with the illness or to deal with the issues related to caregiving. The EAP does not provide direct referrals to dentists or medical doctors (other than psychiatrists). However, if an individual requests a direct referral for medical services, the EAP can help facilitate a connection with a resource that can begin the process of helping to locate a referral.

**What if I Need a Medical Referral?**

Typically when individuals seek assistance from the EAP for issues related to medical problems, they generally are in need of help to cope with the illness or to deal with the issues related to caregiving. The EAP does not provide direct referrals to dentists or medical doctors (other than psychiatrists). However, if an individual requests a direct referral for medical services, the EAP can help facilitate a connection with a resource that can begin the process of helping to locate a referral.